

# Review Feature Requests and Future Sprint Discussion

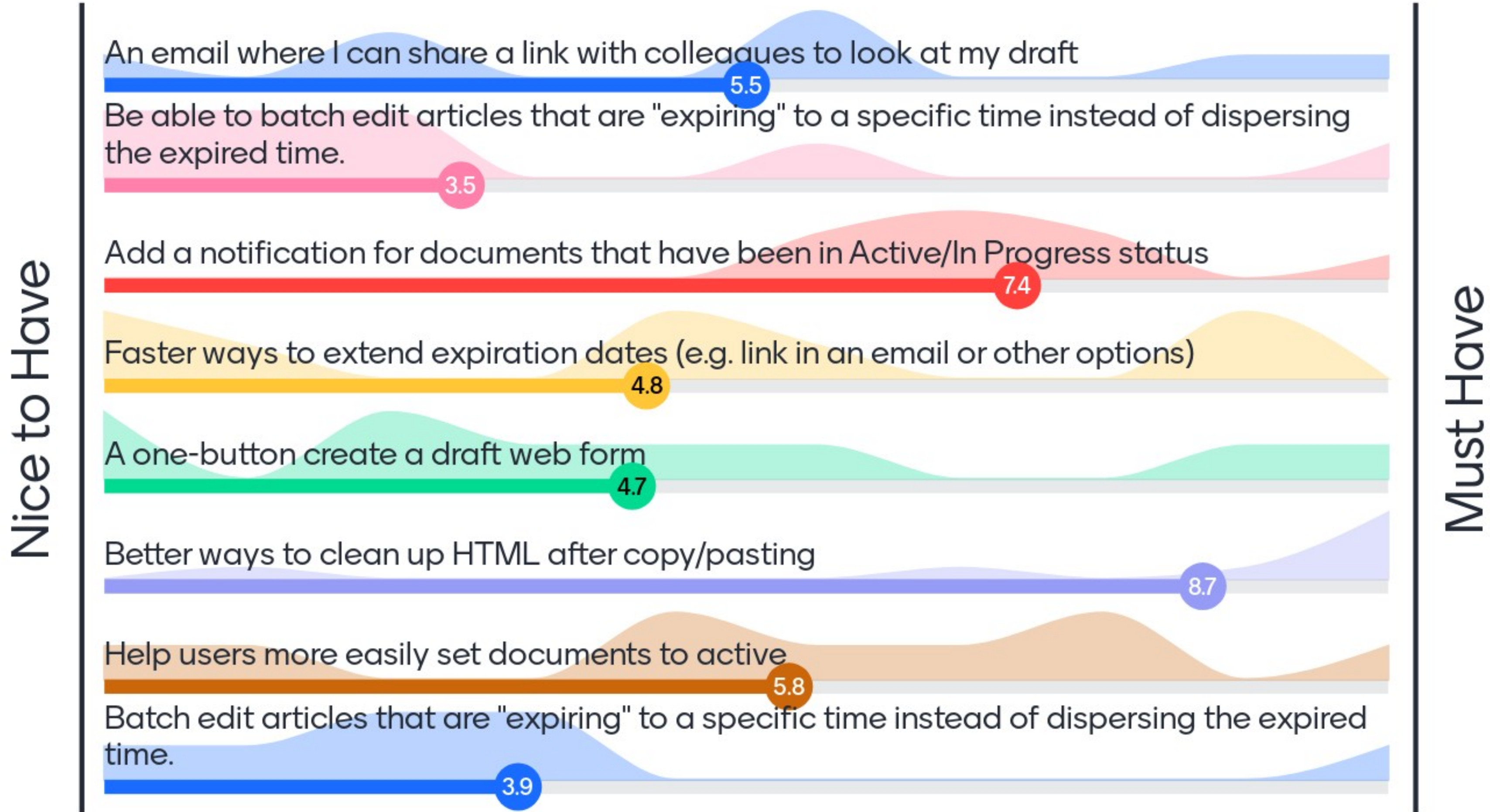
- Ranking feature requests from a previous session
- Feature request analysis and results
- Discuss what is the KB team is focusing on now?

**How many users would benefit from the new feature? Impact & Urgency**

# Ranking



# Ranking



# What functions do we have in place that are similar?

- Notification System
- Batch Updates

**Are there any alternatives that  
accomplish the same goal?**

→ Visually Separating Out the the "Summary"

# Demo: Notification System

"I wish the notifications system was more robust - allow turning each notification on/off and customizing recipients (compared to how some always go to owner with no option to change that)"

Weizhong will demo the current notification features.

# Demo: Batch Updates

"Be able to batch edit articles that are "expiring" to a specific time instead of dispersing the expired time."

Collin and Oscar will demo the types of batch updates that can be done.



# Demo: Visually Separating Out the the "Summary"

"Visually separate the "Summary" information from the body of the article.

Maybe the team could create a checkbox or something to apply formatting to the summary."

Collin and Oscar will demo how to visually separate out the summary.

# What else do we need to know? (Clarification)

- Responsive columns
- Graphical options (buttons, collapsible sections or tabbed information, etc)
- An email where I can share a link with colleagues to look at my draft

**How much effort will it take to complete the request?**

# Small Requests from Monday's Sessions

None at this time

# Medium Requests from Monday's Sessions

- An email where I can share a link with colleagues to look at my draft
- Batch edit articles that are "expiring" to a specific time instead of dispersing the expired time.
- Add a notification for documents that have been in Active/In Progress status
- Graphical options (buttons, collapsible sections or tabbed information, etc)

# Large Requests from Monday's Sessions

- Faster ways to extend expiration dates (e.g. link in an email or other options)

# X-Large Requests from Monday's Sessions

- A drop and drag photo option would be nice
- A one-button create a draft web form
- Review the documentation creation screen and determine improvements to the UI

# What else is the KB team currently working on?

Testing and planning the implementation of the TinyMCE editor.



# Pending the TinyMCE Editor

- A fix for the alt tag errors
- Graphical options (buttons, collapsible sections, or tabbed information, etc)
- Faster ways to extend expiration dates (e.g. link in an email or other options)
- Better ways to clean up HTML after copy/pasting

# What's next?

Want to know even more? Come to the advisory board meeting on Friday.

