

**LIBRARY COMMITTEE
ANNUAL REPORT FOR 2010-2011**

I. Committee Charge

The Library Committee (LC) reviews, consults and advises on, plans for, and receives reports and recommendations on the performance of library services, automation, budget, administrative structure, and allocation of resources. Responsibility for keeping the faculty informed of major issues and for creating opportunities for the faculty to discuss priorities also falls to the committee. (See *Faculty Policies and Procedures* 6.46.B.)

II. Summary of Recommendations and Actions

Primary issues focused on by the LC during 2010-2011 included:

A. Budget

Budget discussions focused on the anticipated budget reductions and the impact on staff, services, and collections. A significant number of retirements will create vacancies within the General Library System (GLS) and provide an opportunity to examine and revamp staff duties, training, etc.

B. Collection Development

The acquisitions budget remained a high priority for the libraries. Print journal subscriptions continued to be cut. Duplicate copies were removed from many collections, and some library print collections were merged.

C. Library Collaborations and Partnerships

The libraries continued to participate and often facilitate partnerships between academic departments, student service programs, and other campus entities. WisCEL and the libraries' programs to assist faculty with federal open access/data management mandates are two key examples.

D. Campus Library Spaces

Status of the off-site preservation facility remained in question at the end of the year. Library staff worked with students to explore the possibility of 24-hour access to Steenbock Library.

E. Library Usage

Usage of library spaces and print collections remains high. The libraries continue to provide excellent services and resources for teaching, learning, and research despite limited resources.

F. Miscellaneous

Presentations were made throughout the year by campus librarians and other campus experts on issues of interest to the committee.

III. Detail of Current/Past Year's Activities and Issues

A. Budget

1. Collection and operational budget

Library administration provided ongoing reports to the LC regarding budget and staff reductions and ongoing concerns with the acquisitions budget. There was discussion about how important it is for the libraries to make the campus communities aware of the importance of maintaining the collections. In February, the Council of University of Wisconsin Libraries (CUWL) voted unanimously to preserve cooperation and efficiencies in services in order to maintain and improve the world-class collections that advance teaching, learning, and research. (Appendix 1)

In fall 2010, the acquisitions budget was approximately \$7 million with nearly 60 percent directed towards electronic resources and the remaining for books and other materials. The libraries' budget needs were elucidated during the course of the year. (Appendix 2)

Ken Frazier sent a letter to Provost DeLuca outlining the budget concerns and the need to protect the library research information systems necessary to for the libraries to maintain quality and competitiveness. He asked that the acquisition budget be exempted from anticipated GPR reductions, assured him that the libraries would expand private fund raising, and asked that new money be added to the acquisitions budget. (Appendix 3)

The libraries received the support of the LC regarding participation in the UW System Growth Agenda proposal to the Board of Regents and ultimately to the legislature. A research-to-jobs initiative that was part of the decision item narrative was a two-year, six million initiative that would have provided funding for new and continuing electronic resources to support UW system research. The entire proposal was ultimately denied by the legislature.

Within the new budget climate, the LC discussed the idea of presenting a plan to the provost and chancellor that would exempt the libraries' acquisition budget from cuts. There were strong opinions expressed about the importance of library collections, and there are concerns regarding whether the libraries have reached a point of no longer being able to support appropriately the teaching and research mission of the university. The LC crafted a resolution that was also agreed upon by the Memorial Library Committee and submitted to the Faculty Senate for approval. The resolution recommended that the acquisitions budget be exempted from reduction in the 2011-2013 biennial budget and also asked that it be increased to maintain core resources that researchers depend upon. (Appendix 4)

In March 2011, GLS administrators completed a 7.5% budget reduction scenario. Most of the reductions will come from vacancies and retirements.

2. Budget and Strategic Planning

In early 2011, GLS administration conducted two sets of staff meetings to generate staff input on measures that could help the libraries prepare for a significant budget reduction. Recommendations included staff development and skill enhancement, with an emphasis on technological skills; assessing public services such as interlibrary loan for maximum effectiveness; and evaluating service points and library spaces to ensure that services and resources are reaching users.

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3. Development and fundraising

Library administration updated the LC on plans to hire a permanent libraries development officer to facilitate private fundraising efforts for the GLS. With little new funding coming from the university, there will be a greater emphasis placed on private fundraising and donations.

B. Library Collaborations and Partnerships

The following collaborations and partnerships were highlighted during the year.

1. Big Ten Japanese Studies Faculty Position

The universities of Minnesota, Illinois, and Wisconsin-Madison are sharing a Japanese studies faculty position. This pilot program will focus on faculty development and collection development.

2. Libraries and Open Access/Data Management Mandates

The public access policy instituted by the National Institutes of Health in 2007 has provided opportunities for libraries/IT/faculty collaborations. Libraries staff also have a role in implementing the data management plan instituted by the National Research Foundation. Libraries are exploring how best to serve faculty so that they are in compliance with these federal mandates.

3. Wisconsin Collaboratory for Enhanced Learning (WisCEL)

Deborah Helman (director, Wendt Library) and Carrie Kruse (director, College Library) presented on this new libraries/academic department initiative. WisCEL is being supported by the Madison Initiative for Undergraduates (MIU). The proposal was made by the libraries, engineering and math departments. The idea for the initiative is to move away from large lectures into more flexible but scheduled mini-lectures, self-instruction modules, and more TAs. The libraries are offering support in the form of new/remodeled space in the Wendt Commons and College Library (modeled after the space at Virginia Tech and including TA offices, a classroom, group study space, etc.). This initiative supports one of the library's priorities to create spaces that are flexible and not simply extra classroom space. In addition to pre-calculus, the inaugural WisCEL classes will include an introductory circuits course and a statics course taught in the College of Engineering.

C. Library Spaces

1. Preservation Facility

The status of the offsite preservation facility continued to be discussed in 2010-2011. Memorial Library is at working capacity, but there is a push throughout the GLS to rid collections of duplicate copies, and the emphasis on electronic books and journals will hopefully buy some time. (Update: the shelving facility was approved in the state budget and is on course to be completed in spring 2012).

2. Lakeshore Dorm 24-Hour Library Access

Carrie Kruse and Jean Gilbertson (director, Steenbock Library) were in discussions with students and staff about providing 24-hour access to Steenbock Library. Students—specifically those who lived in the Lakeshore dorms—were interested in 24 hour-access to Steenbock Library. Carrie Kruse provided details on College Library 24-hour usage and discussed some of the challenges that have arisen since the implementation of the 24-hour access. Significant concerns about the proposal include the additional cost of keeping Steenbock open (\$55,000) and safety issues for student users and staff members. Representatives from the Associated Students of Madison seemed to think that a compromise in the form of extended library hours would be reasonable.

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3. Streamlining Services and Resources

As the libraries moved forward in analyzing usage and operations, they discussed the need to streamline services and resources. The first of major shift was the closing of the Biology Library. Much of the collection was incorporated into Steenbock Library and Special Collections.

D. Library Usage

Campus libraries report that usage continues to be strong. The libraries had nearly four million users recorded for 2010-2011. The libraries continue to remind and inform their constituencies (faculty, staff, students, parents, alumni, donors) of the services and resources that the libraries provide for the university, the state, and around the world.

E. Miscellaneous

In December 2010, the LC convened in the Wisconsin Idea Room in the newly-renovated Education Building on Bascom Hill. Anna Lewis, assistant director of library services for MERIT (Media, Education Resources and Information Technology), provided committee members with a tour of the building. The renovated space offers numerous classrooms, group study and quiet study areas, small- and large-group meeting areas, and an open lab with high-tech hardware and software for student projects. Technology is integrated throughout the building with staff available for assistance. Heather Weltin from the Interlibrary Loan office presented to the LC in April 2011. She discussed the services offered, including interlibrary loan and on-campus document delivery. At the moment, UW-Madison is a net borrower rather than a net lender.

F. Priorities for 2011-2012

1. Preservation facility
2. Strategic planning; short- and long-term planning, effective communication strategies; current and emerging technologies implications for the libraries
3. Establish a funding model for the libraries
4. Evaluating staff and services priorities in the face of significant budget reductions
5. Focus on private development and fundraising for campus libraries

IV. MEMBERSHIP

Faculty

Timothy Allen (Botany)
A. Baha Balantekin (Physics)
Ivy Corfis (Spanish and Portuguese)
Eileen Cullen (Entomology)
Cynthia Jasper (Human Ecology), chair
Ernesto Livorni (French and Italian)
John Pfothenhauer (Mechanical Engineering)
David Weimer (LaFollette School of Public Affairs / Political Science)

Academic Staff

Allison Kaplan (Library and Information Studies)
Pamela Wilson (UW Press)

Students

Sharad Punuganti
Fabiola Valenzuela

Non-voting library staff

Steven Barkan (Library Coordinating Council)
Kenneth Frazier (General Library System, director)
Mary Rader (Memorial Library)
Lisa Saywell (Memorial Library)

Provost appointments

Phillip Braithwaite (Budget Planning and Analysis)
Sara Lazenby (Academic Planning and Analysis)

Consultant

Ed Van Gemert (General Library System, deputy director)

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Appendix 1

On February 23, 2011, the Council of University of Wisconsin Libraries (CUWL) resolved unanimously:

WHEREAS access to library collections, shared databases, information delivery services, and expert assistance are mission critical to the academic success of students and faculty;

THEREFORE, whatever form of governance is decided upon, the University of Wisconsin libraries are committed to continuing exemplary cooperative services, including “universal borrowing” for all UW collections, high-speed interlibrary services, on-site access and services to visitors, and cooperative purchasing of databases and electronic resources.

CUWL recognizes and appreciates the concern of students and faculty that UW libraries must continue the close cooperation that has proven to be invaluable to maintaining the knowledge base and information infrastructure of Wisconsin.

The Council of University of Wisconsin Libraries (CUWL) is comprised of the following members:

Voting CUWL Members

Wisconsin Historical Society, Michael Edmonds
UW Colleges (Waukesha), Scott Silet
UW-Eau Claire, John Pollitz
UW-Green Bay, Paula Ganyard
UW-LaCrosse, Anita Evans
UW-Madison, Ed Van Gemert, General Library System
UW-Madison, Julie Schneider, Ebling Health Sciences Library
UW-Milwaukee, Ewa Barczyk
UW-Oshkosh, Patrick Wilkinson
UW-Parkside, Vanaja Menon (chair)
UW-Platteville, Zora Sampson
UW-River Falls, Valerie Malzacher
UW-Stevens Point, Kathy Davis
UW-Stout Paul, Roberts
UW-Superior, Deb Nordgren
UW-Whitewater, Myrna McCallister

Faculty Representatives

Jeffrey Alexander, UW-Parkside
Lucy Arendt, UW-Green Bay
Amy Cooper-Cary, UW-Milwaukee
Martin Havlovic, UW-Cooperative Extension
Elizabeth Jozwiak, UW-Rock County

Ex Officio Non-Voting CUWL Members

April Goodwin, UWSA, Budget Planning
Ed Meachen, UWSA, OLIT
Felice Maciejewski, UWSA, OLIT
Ruth Ginzberg, UWSA, Office of Procurement
Eric Robinson, WiLS Representative

The UW Libraries have successfully employed the concept of *One System, One Library* in order to maintain and improve world-class collections that advance teaching, learning and research. *One System, One Library* has also allowed the UW libraries to achieve efficiencies in services in an environment of flat or reduced budgets and rapidly increasing costs.

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Appendix 2

Library budget needs—March 2011

Weak materials expenditures compared to peers

- Ranked 46th out of 113 for total library materials expenditures (\$10,975,000)
- Down from 31st in 2000
- Ranked 59th for expenditures for monographs
- Ranked 71st for expenditures for current serials
- Ranked 57th for expenditures for electronic resources
- Ranked 70th for electronic resources as a percent of total library materials

Relatively low expenditures for total library material expenditures including monographs, serials.

Extremely low for electronic resources.

Strong staff expenditures

- Ranked 9th in total salaries and wage expenditures (\$23,460,000)
- Ranked 14th in total library expenditures (\$42,880,000)

Wisconsin retains its relative overall high ranking in total library expenditures due to its staffing expenditures rather than its library materials expenditures.

Budget imbalance/interlibrary loan/document delivery

- Ranked 3rd for total items borrowed (ill/dd)
- Ranked 4th for total items loaned

Wisconsin has a strong, deep legacy print collection. There was a time when other institutions paid us for lending. For many years we were a net leader. That is not the case today. We are a net borrower. We spend one million dollars per year on total interlibrary loan/document delivery costs. We spend \$300,000 on journal article interlibrary loan and document delivery. We no longer recoup our borrowing costs.

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Appendix 3

Date: March 2, 2011

To: Paul M. DeLuca, Jr., Provost

From: Ken Frazier, Director, General Library System

The UW-Madison Libraries are a microcosm of the dilemma that Chancellor Martin outlined in explaining the need for the New Badger Partnership. For the last twelve years the libraries have received no new state funding for acquisitions. All increases for collections have come from the campus administration and private fund raising. No peer university in North America spends less on library acquisitions than UW-Madison. Neither the state nor UW System has a compelling reason to provide UW-Madison with the resources it needs to support top-ranked research programs. Our ability to support research is on the brink of collapse.

1. If the UW-Madison acquisitions budget is cut further the libraries will be unable to provide the core resources that faculty and students rely upon for their learning, teaching, and research. UW-Madison will not be able to participate in the CIC major purchases program.
2. At the end of the next biennium UW-Madison will rank below 50th in expenditures for library collections and databases among the 125 member institutions of the Association of Research Libraries.
3. For example, UW-Madison spends \$4.5 million less on collections than the University of Minnesota annually. Many of our regional peers spend double UW-Madison's expenditures in areas such as biomedicine, law, and business.
4. We have already planned for deep cuts in the journals collections for next year—more than 700 titles. Departments are beginning to realize that key journals will no longer be available to their faculty and students. These cuts are already viewed as unacceptable.
5. The UW-Madison must have addition funding for acquisitions to prevent massive reductions in the information infrastructure that supports both research and teaching.

Three things are needed to prevent the libraries' acquisitions program from failing: 1) the acquisitions budget must be exempted from the anticipated GPR base budget reductions; 2) we must expand private fund-raising to maintain the research quality of selected collections of greatest value to faculty and students; and 3) some new money (\$500,000 per year) must be added to the acquisitions budget to maintain the major core databases that our researchers depend upon to do their work.

I am not asking the UW-Madison administration to provide budget parity with our peers. I know that is impossible. I have outlined what I believe to be the minimum investment needed to protect the research information systems that are essential to maintaining our quality and competitiveness.

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Appendix 4

Proposed Resolution in Support of
Campus Libraries' Acquisitions Budget

Submitted by the University Library Committee and the Memorial Library Committee
04/07/2011

WHEREAS the UW-Madison libraries contribute to the success of this great public university; and

WHEREAS faculty and students' academic research capacity and productivity depends on authoritative information and the UW-Madison libraries provide that content; and

WHEREAS the UW-Madison is in the top percentile in obtaining research funding; and

WHEREAS the UW-Madison libraries rank at the bottom of the CIC and national peer institutions for expenditures on library materials; and

WHEREAS the UW-Madison libraries' acquisitions budget represents a shared resource that is vitally important to the research and teaching mission of the university; and

WHEREAS the acquisition of electronic and print resources and databases remains critical to the academic success of students and faculty:

BE IT RESOLVED that the University Library Committee and the Memorial Library Committee recommend to the UW-Madison administration that:

- The UW-Madison libraries' acquisitions budget be exempted from reductions in the 2011-2013 biennial budget; and
- The UW-Madison libraries' acquisitions budget be increased to maintain the major core of resources that our researchers depend upon to be successful.